



## Satisfaction Evaluation Survey

On a scale of 1 to 5, where 1 is Mediocre and 5 is Very Good, what is your opinion about :

	Bad	Unsatisfied	Satisfied	Good	Very Good
1. Efficiency and Kindness in Treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Support by the Technical/Commercial Area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Products Variety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Quality/Price Relation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Access to Technical Information of Products	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Ability to Respond to Request	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. On Time Deliverys	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Packing/Shipping of the Product	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. Product Presentation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. Claims Treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Recommend a Ângelo Coimbra?

Yes  No

Are you available to use our website to place orders online?

Yes  No

Do you have any comments and/or suggestions?

### Company Identification

Name:

Responsible to fill:

Date: \_\_\_/\_\_\_/\_\_\_

We thank you in advance for your cooperation and return this completed survey, as soon as possible, to the email address [qualidade@angelocoimbra.pt](mailto:qualidade@angelocoimbra.pt)

Thank you for your cooperation!

